

CASE STUDY

# How McHenry County Automated 10,000 Yearly Property Transfers and Eliminated Paper Processes

## ABOUT

McHenry, Illinois, County Office of Assessments was manually processing 10,000 deeds per year. Each morning started with printing all of the previous day's deeds. The paper-heavy workflow required multiple staff touchpoints. By implementing TrueRoll, the county eliminated redundant steps, automated data extraction and matching, and freed staff to focus on the complex documents that require more expertise.

## WORKFLOW CHALLENGES

- **High Volume of Paper-Heavy, Repetitive Processing:** With 10,000 deeds per year, staff were printing each document, reviewing information, manually entering data, checking, inputting into their tax roll and rechecking again.
- **Multiple Staff Required for a Single Transfer:** Each deed passed through several hands for entry and review before it was finalized.

## AT A GLANCE

### Challenges

- High volume of paper-heavy, repetitive transfer processing
- Multiple staff required to complete a single transfer
- Complex documents creating delays

### Results

- Automated processing 10,000 deeds per year
- Simplified a complicated multi-team process
- Complex documents resolved in days



**McHenry  
County, IL**

**~ 10K**

Deeds Per Year

**~ 315,959**

Population

**DEVNET**

CAMA Provider

## CHALLENGES CONT.

- **Complex Documents Creating Delays:** Deeds with long legal descriptions, parcel divisions, or other complications required deeper research and often sat unresolved on desks for weeks at a time.

## ELIMINATING PAPER AND AUTOMATING DEEDS PROCESSING

- **Property Transfer Automation:** TrueRoll automatically ingests recorded deeds from the county's recording system, extracts key data, and matches each transfer to the tax roll in DEVNET using owner name, legal description, and situs address. Business rules configured by the team—such as trust identification and single-parcel verification—are checked automatically and flagged for review.

As a result, staff no longer print or manually enter documents. One reviewer confirms the automated results, makes any corrections, and the transfer is complete.

## RESULTS

- **Automated Processing 10,000 Deeds Per Year:** Deeds are now received and reviewed digitally, removing the need to print, organize, or physically handle any documents.
- **Simplified a Complicated Multi-Team Process:** Tasks that previously required separate staff for entry, review, and verification are now consolidated into one streamlined action.
- **Complex Documents Resolved in Days:** With routine transfers handled automatically, staff can get to complicated deeds in days, not weeks.

Ready to put an end to paper property transfer processes? Book a demo.



*"Once we realized that the technology was working exactly as we needed it to, it really helped us to focus on reviewing the more complex documents, like parcel divisions or long legal descriptions. It really made us get through our work much faster and spend time on the more complicated things that really needed more research and more attention."*

### Ginger Shaffer

Parcel Maintenance and Mapping Manager  
McHenry County Office of Assessments

## METRICS & OUTCOMES



AUTOMATED PROCESSING  
10,000 DEEDS PER YEAR



SIMPLIFIED A COMPLICATED  
MULTI-TEAM PROCESS



COMPLEX DOCUMENTS  
RESOLVED IN DAYS